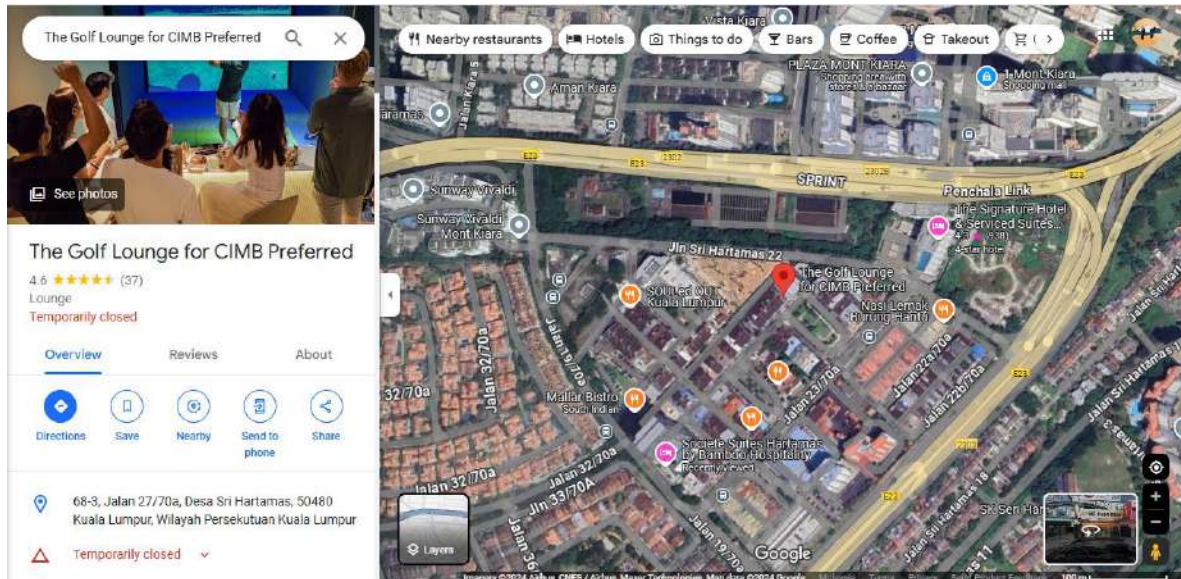


# FAQs

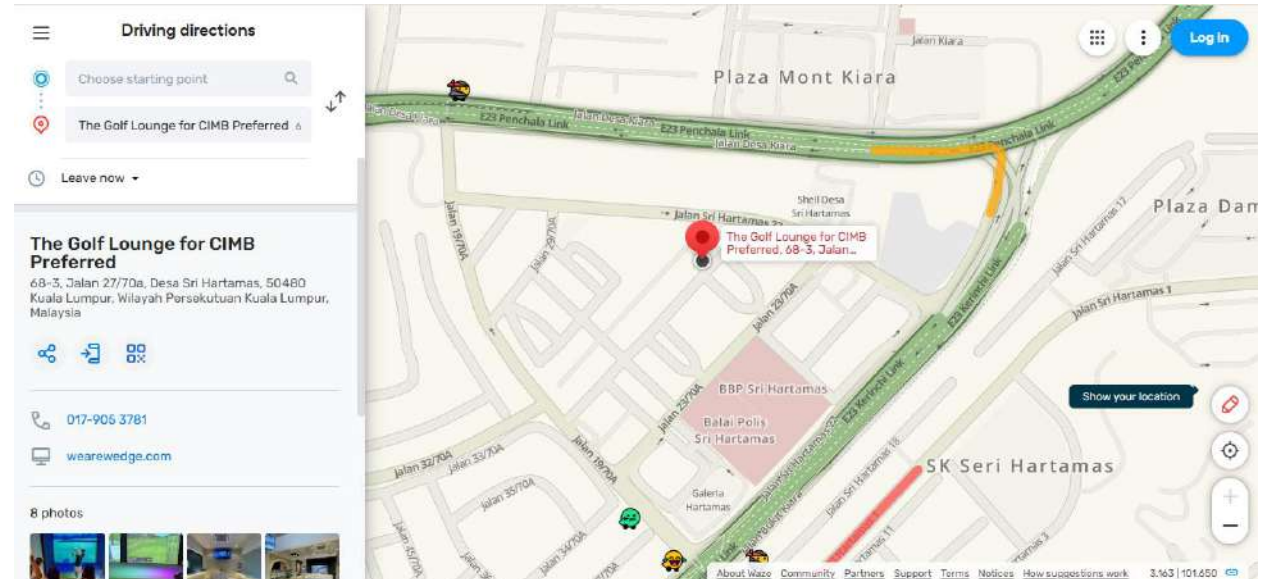
No.	FAQ	Answer
The Golf Lounge Access – CIMB Preferred Customers		
1	How can I be eligible for the complimentary Private Suite access?	Eligible Customer(s) must be: 1. Preferred Qualified Customers with min AUM of RM250K 2. Holder of a Preferred Visa Infinite credit card or Preferred Debit Mastercard
2	How much is the walk-in rate for Private Suite access for CIMB Preferred customers?	Private Wealth Suite (12 pax) – RM100 per hour after 50% discount Preferred Suite (8 pax)– RM75 per hour after 50% discount
3	Will I have access to the Lounge if my AUM is below RM250K but I am a Preferred customer?	Customers who have AUM below RM250K can still go to the Lounge but they are not entitled to the Complimentary Pass. However, they are entitled to 50% of the walk-in rate for access to the Lounge.
4	Any food and beverages provided for CIMB Preferred customers at the Lounge?	Complimentary coffee and snacks (peanuts & crackers) will be provided. F&B is available but costs to be borne by customers themselves.
5	What happens when I am an eligible Preferred customer, but I did not receive the communications on the complimentary Private Suite access redemption code?	Customers faced with this issue can reach out to their RMs/ BMs to receive the code from them.
6	Can I transfer the complimentary Private Suite access to friends/family?	No, however eligible Preferred customers who has the redemption code can bring their friends/family up to 10pax to the Lounge.
7	Can I access the Golf Lounge if I received the redemption code for the complimentary pass but do not have Preferred Visa Infinite or Preferred Debit Mastercard?	No, customers need to apply for Preferred Visa Infinite credit card or Preferred Debit Mastercard and show it at the Lounge to have access.

# FAQs

No.	FAQ	Answer
The Golf Lounge Access – CIMB Preferred Customers		
8	Where is the location of The Golf Lounge?	The location is available by searching “The Golf Lounge for CIMB Preferred” in Waze or Google Map.

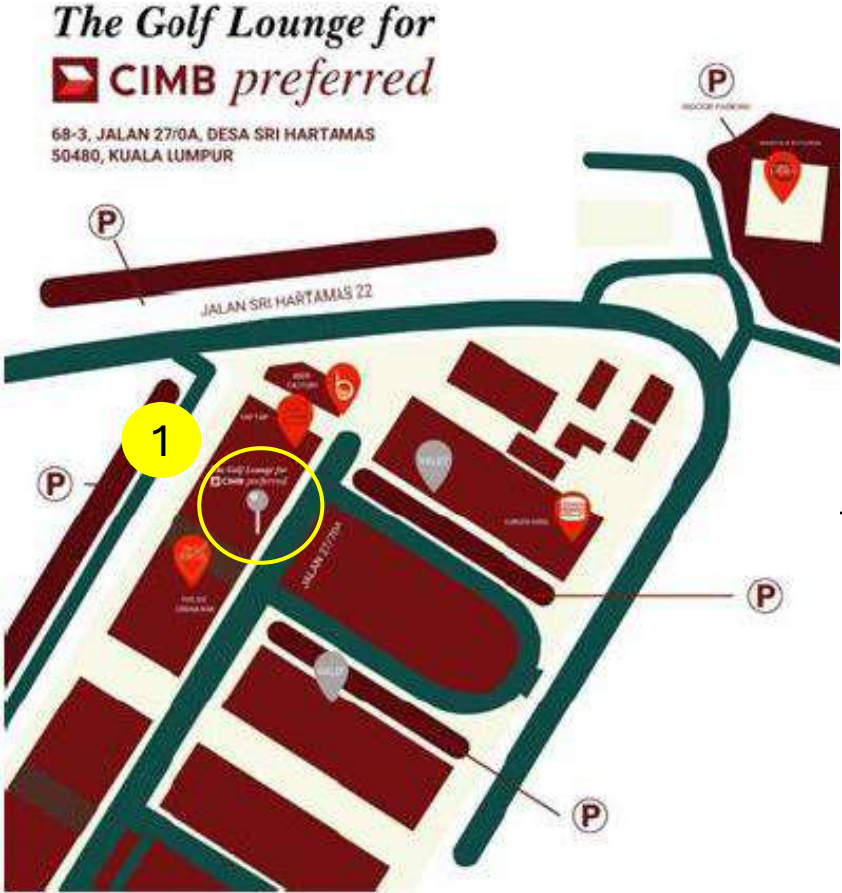



Google Maps



Waze

# FAQs

No.	FAQ	Answer
The Golf Lounge Access – CIMB Preferred Customers		
9	Where is the Valet Parking?	<p>The free parking valet service is available from 5pm to 11pm. Customers have to proceed to the drop off zone and present ticket issuance to be entitled to the valet Parking service.</p>  <p><b>The Golf Lounge for CIMB preferred</b> 68-3, JALAN 27/0A, DESA SRI HARTAMAS 50480, KUALA LUMPUR</p> <p>JALAN SRI HARTAMAS 22</p> <p>1: Valet Parking</p> <p>2: Reception</p> <p>3: Clubhouse</p> <p>4: Golf Course</p> <p>5: Restaurant</p> <p>6: Bar</p> <p>7: Pro Shop</p> <p>8: Golf Clubhouse</p> <p>9: Golf Course</p> <p>10: Golf Course</p> <p>11: Golf Course</p> <p>12: Golf Course</p> <p>13: Golf Course</p> <p>14: Golf Course</p> <p>15: Golf Course</p> <p>16: Golf Course</p> <p>17: Golf Course</p> <p>18: Golf Course</p> <p>19: Golf Course</p> <p>20: Golf Course</p> <p>21: Golf Course</p> <p>22: Golf Course</p> <p>23: Golf Course</p> <p>24: Golf Course</p> <p>25: Golf Course</p> <p>26: Golf Course</p> <p>27: Golf Course</p> <p>28: Golf Course</p> <p>29: Golf Course</p> <p>30: Golf Course</p> <p>31: Golf Course</p> <p>32: Golf Course</p> <p>33: Golf Course</p> <p>34: Golf Course</p> <p>35: Golf Course</p> <p>36: Golf Course</p> <p>37: Golf Course</p> <p>38: Golf Course</p> <p>39: Golf Course</p> <p>40: Golf Course</p> <p>41: Golf Course</p> <p>42: Golf Course</p> <p>43: Golf Course</p> <p>44: Golf Course</p> <p>45: Golf Course</p> <p>46: Golf Course</p> <p>47: Golf Course</p> <p>48: Golf Course</p> <p>49: Golf Course</p> <p>50: Golf Course</p>
10	Where is the nearest parking and rate?	<p><b>Societe Hotel</b> Parking Fee: RM2 for the first hour and RM1 for the subsequent hours.</p>  <p>P Free parking</p> <p>1 The Golf Lounge for CIMB Preferred</p>