

Kickstart your **BetterHealth**

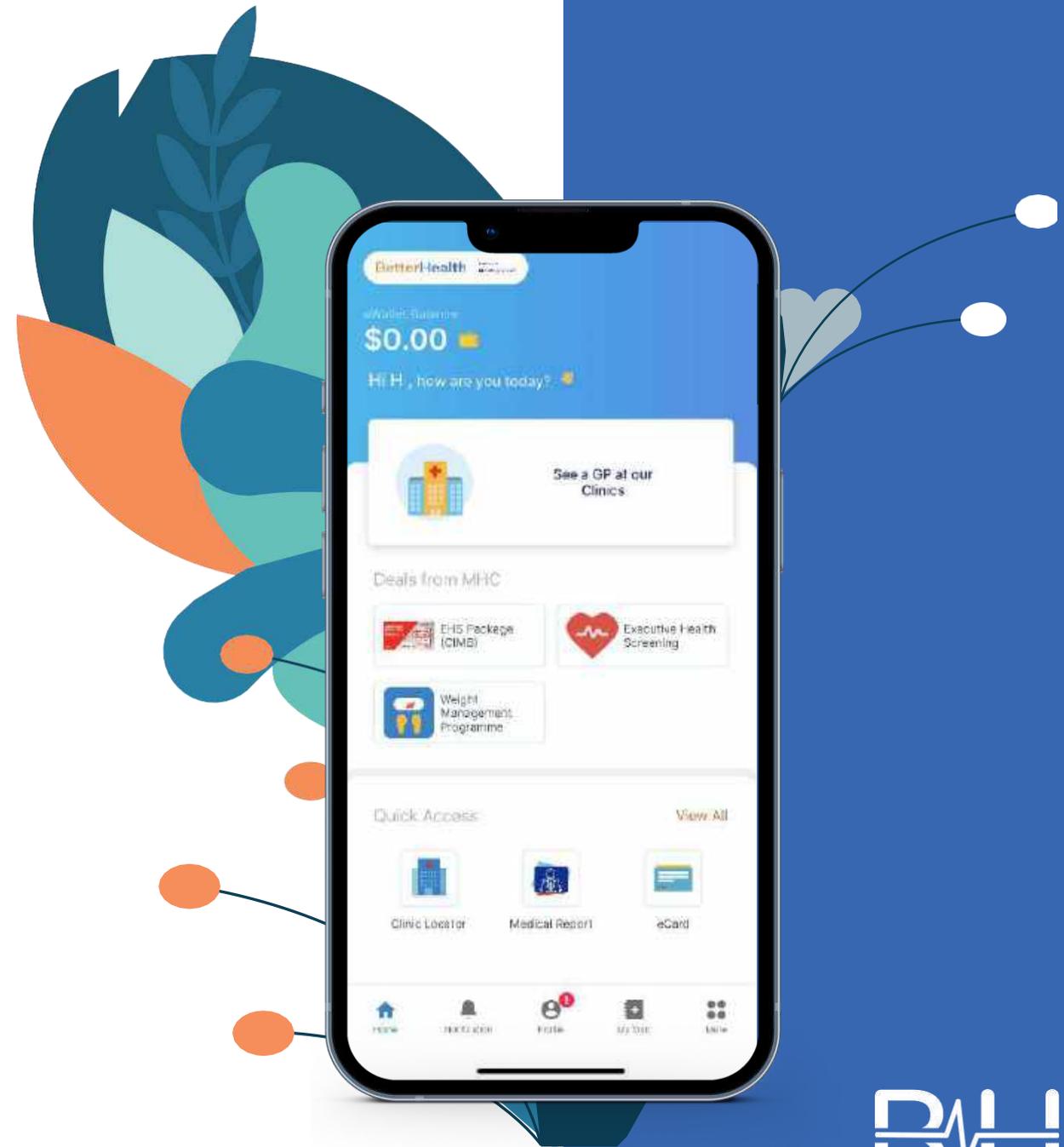
Health. Anytime.
Round-the-clock
at your fingertips

And more!

**Download the app from the
App Store / Google Play**



Date [Apr 2024]



APP

User Guide Content

 CIMB preferred

 BetterHealth

ACCOUNT

Registration

Login

Payment Method

Add Dependants

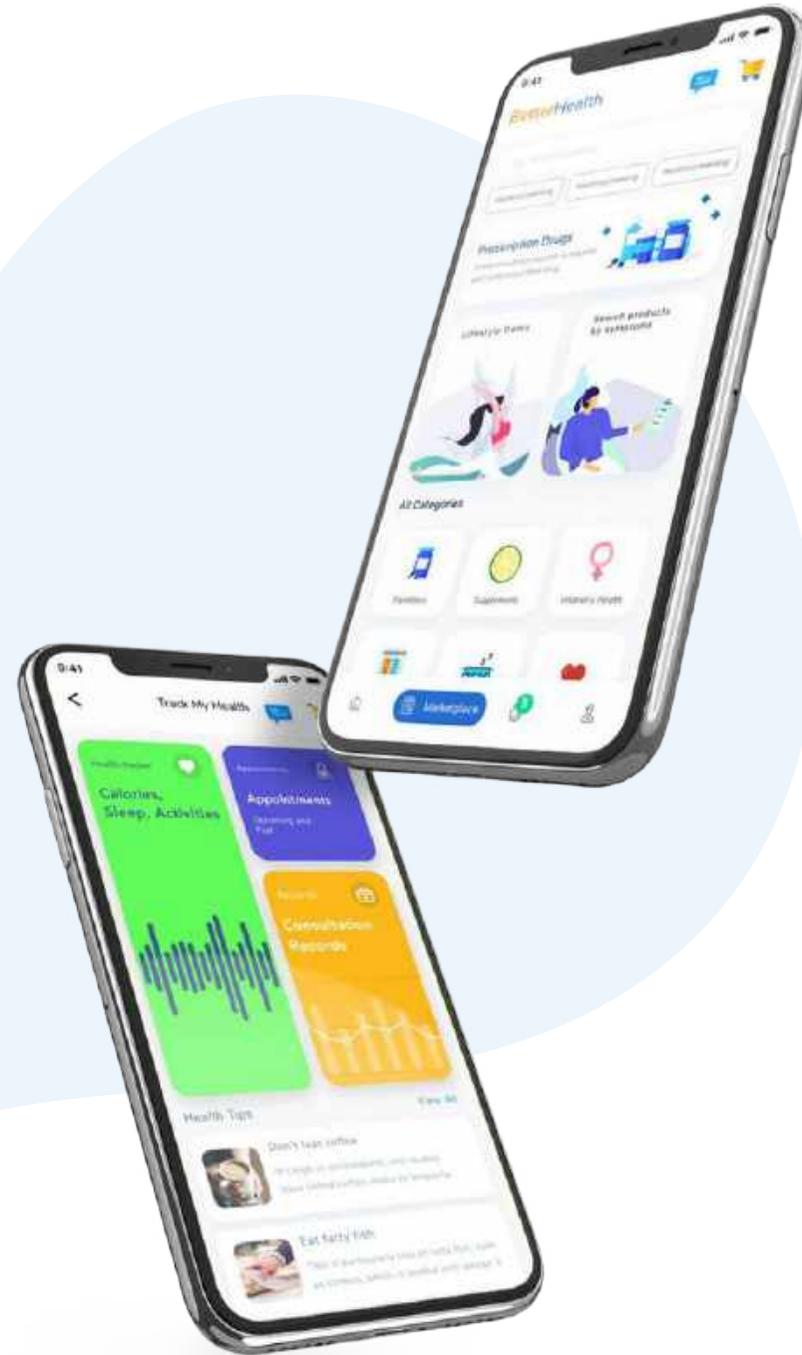
ID Verification

Medical History & Emergency Contact

FEATURES

eCard

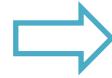
Health Tips



ACCOUNT Registration



You will be redirected to the website for registration



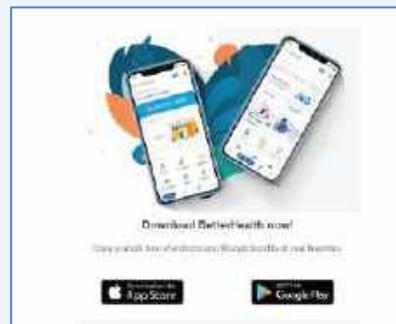
Complete registration form and setup your own password



You are required to perform email verification



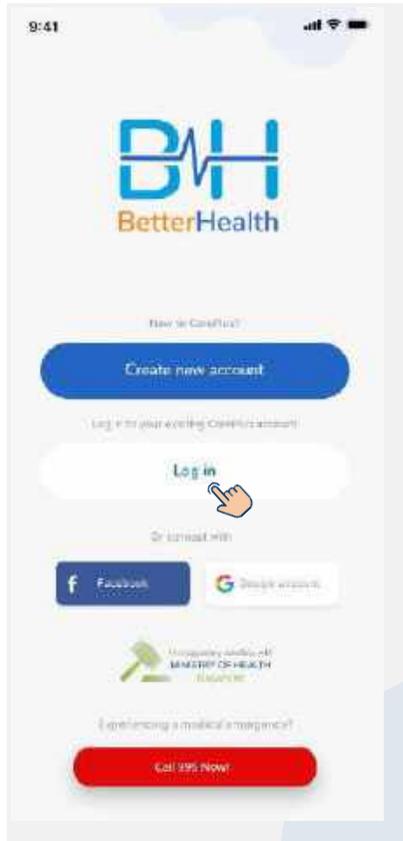
Registration completed



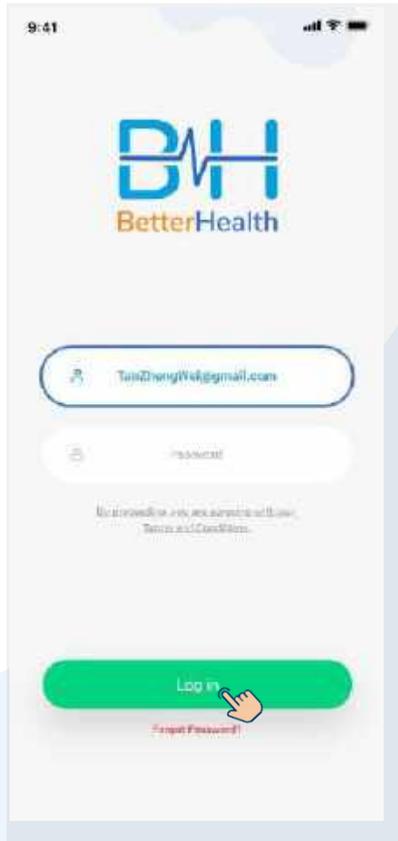
You will receive an email with our BetterHealth App download link for Android/iOS devices

ACCOUNT

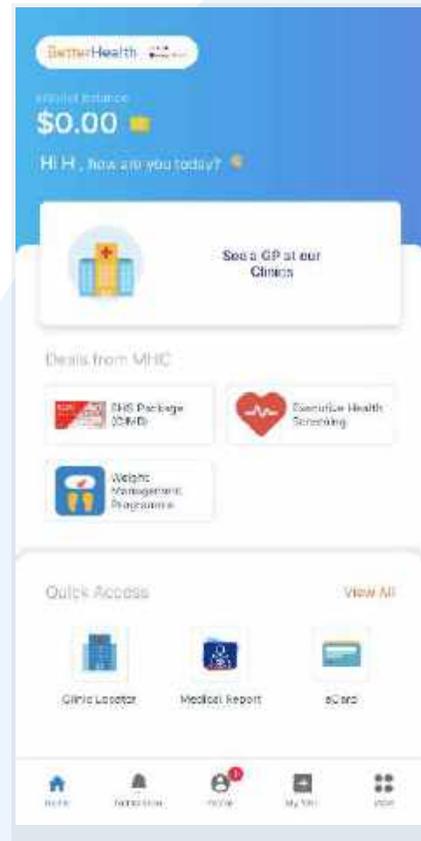
Login



Select 'Log in'



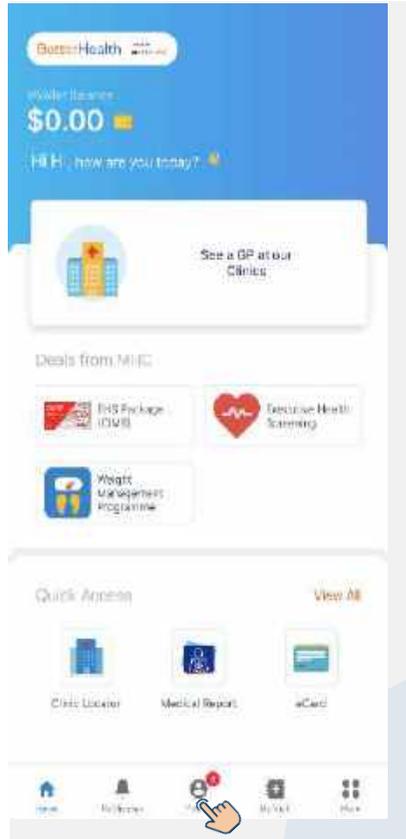
Enter your registered email address and password during registration stage



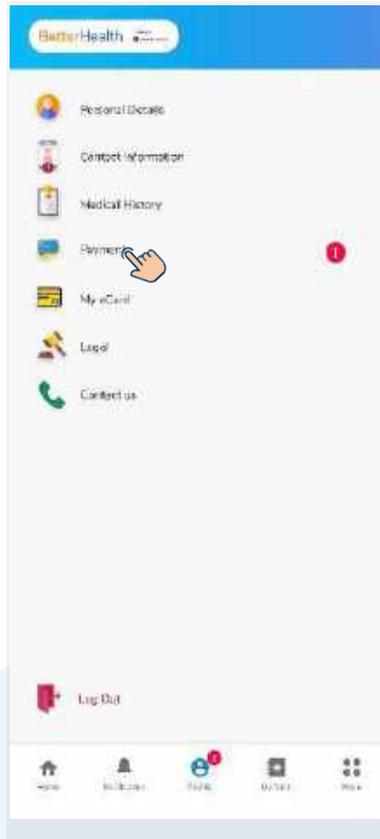
Welcome to BetterHealth

ACCOUNT

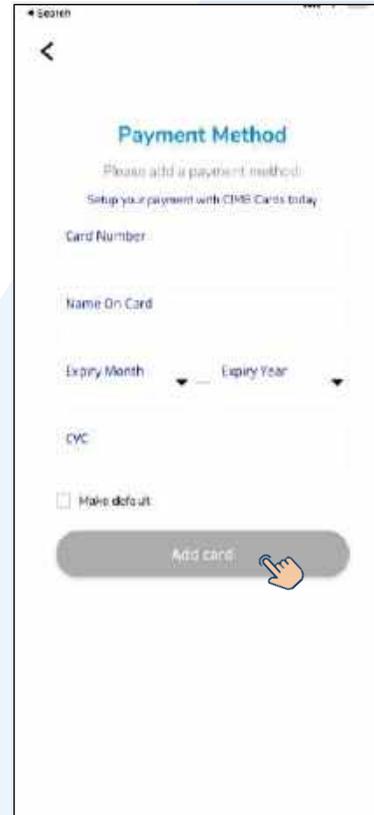
Payment Method



Select the Profile icon from the bottom menu.



Select 'Payment'



Enter your payment method

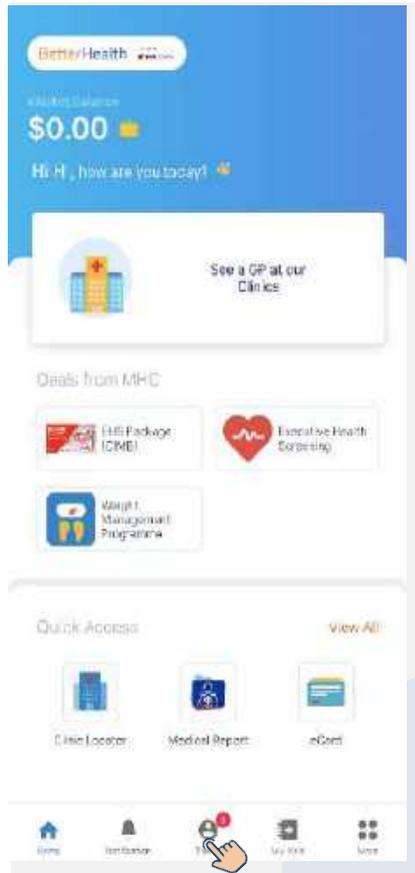


You may skip this step

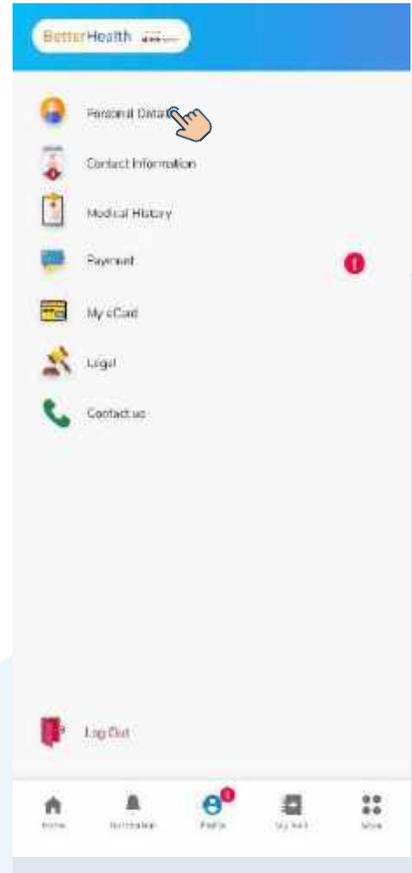
However, you will not be able to access medical services provided until you register a payment method

FEATURES

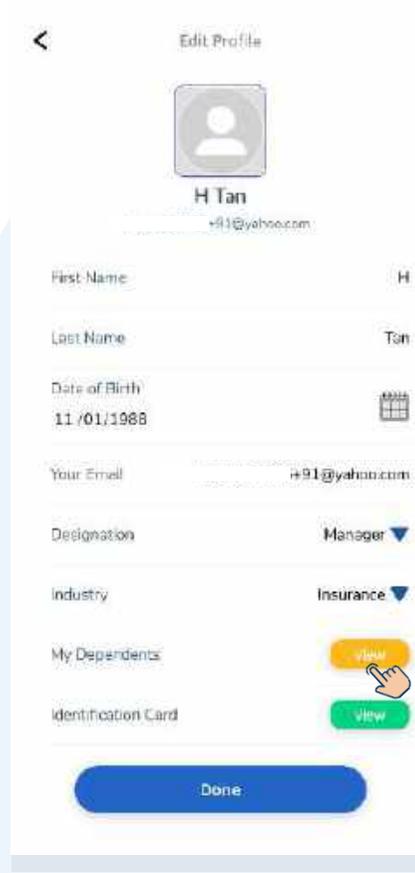
Add Dependants



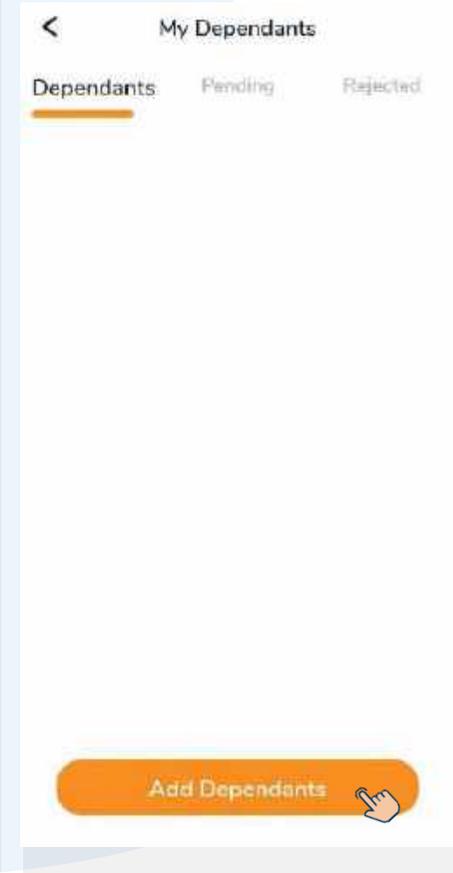
Select the Profile icon from the bottom menu.



Select 'Personal Details'



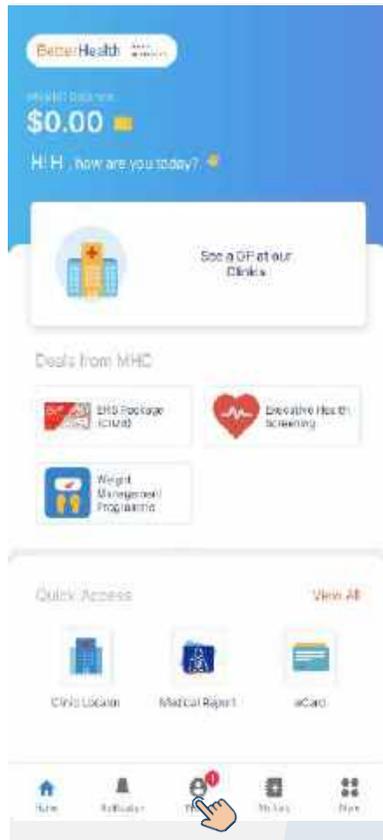
Select 'View' under My Dependants



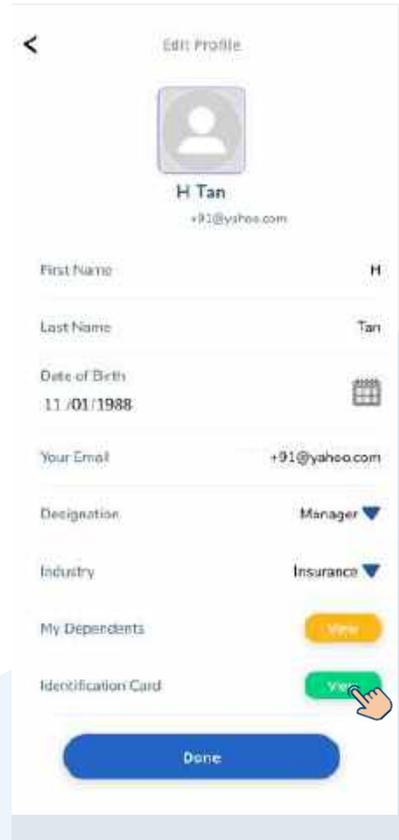
Here, you can add Dependants to your profile

ACCOUNT

ID Verification



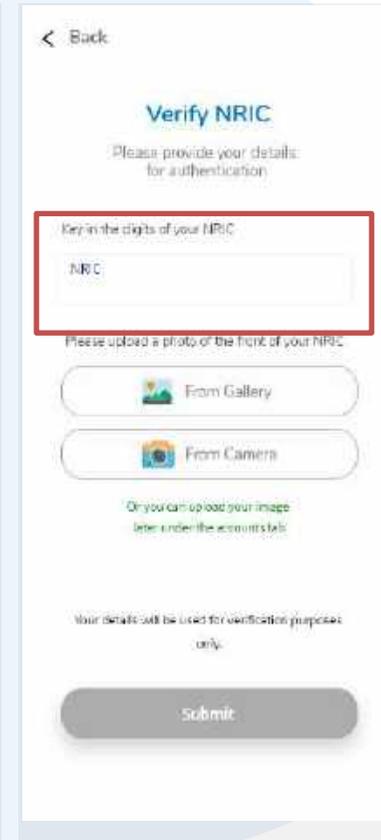
Select the Profile icon from the bottom menu and go to 'Personal Details'



Select 'View', followed by 'Add Card'



Select the type of identification card



Enter your identification number and upload a photo of the front of your identification card

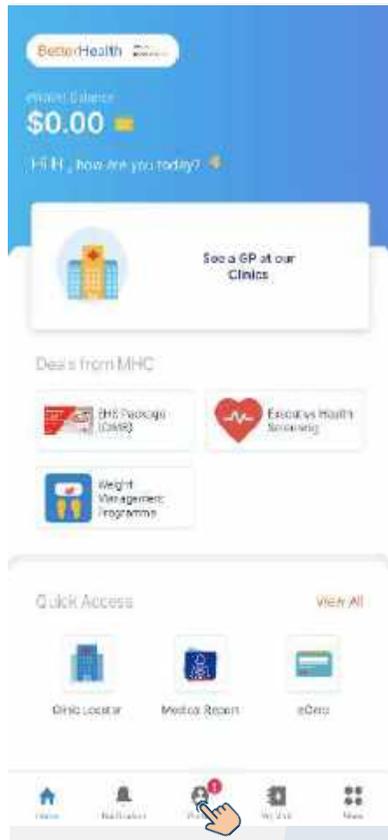
Ensure that your photo is not blurry and the details on your card are visible.



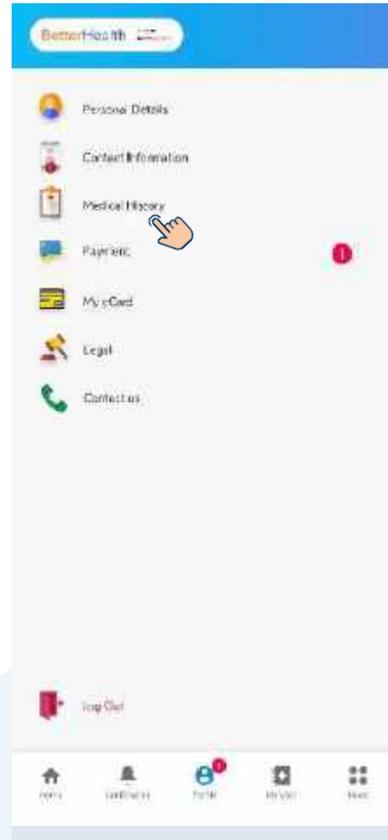
Select 'Submit' to verify your identity card

ACCOUNT

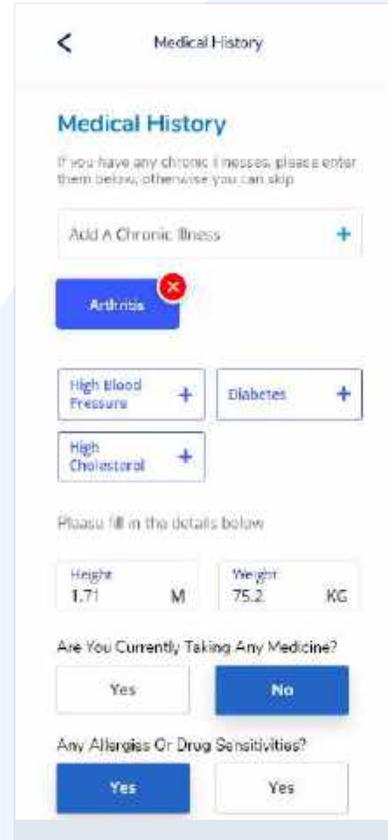
Medical History & Emergency Contact



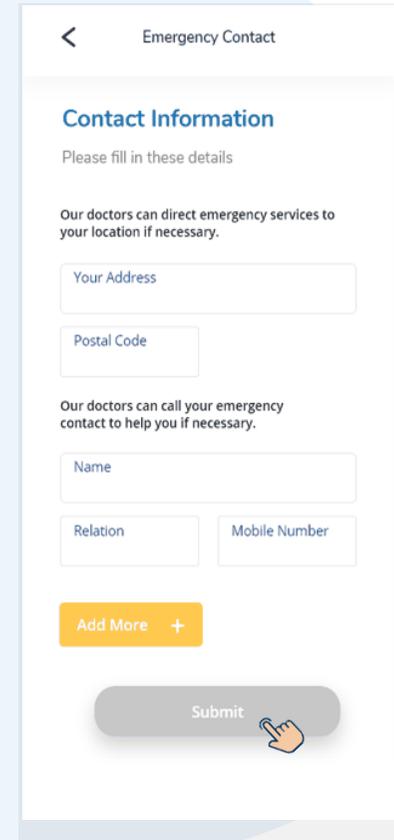
Select the Profile icon from the bottom menu



Here, you can access your Emergency Contact and Medical History



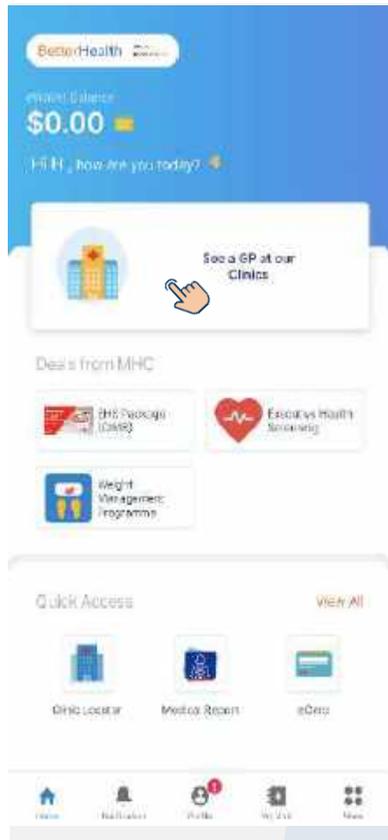
Input your medical history



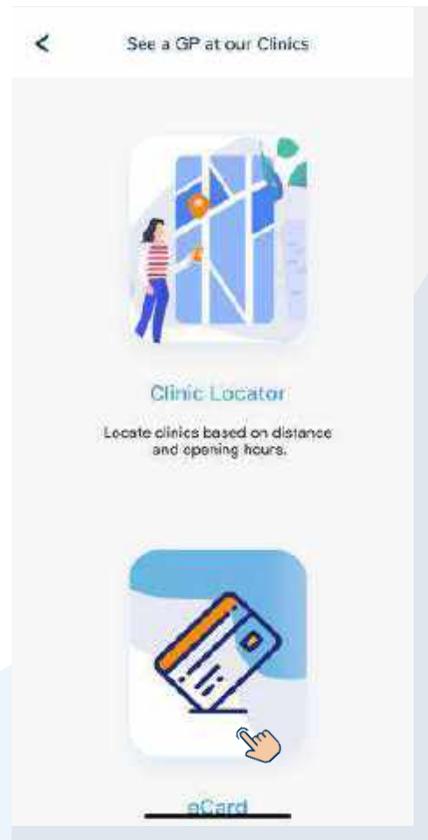
Input your residential address and emergency contact information

FEATURES

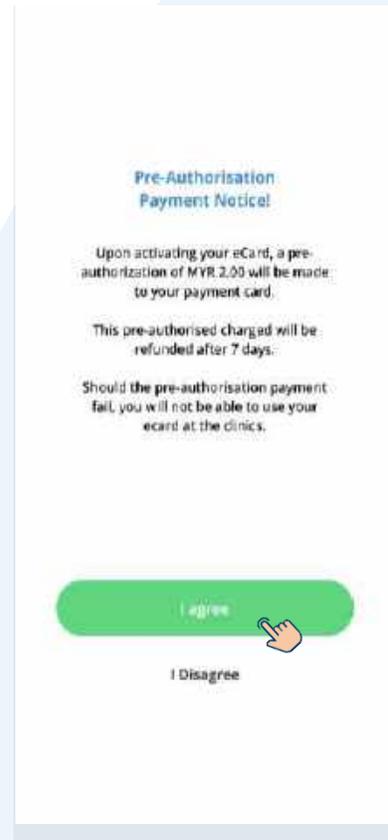
eCard



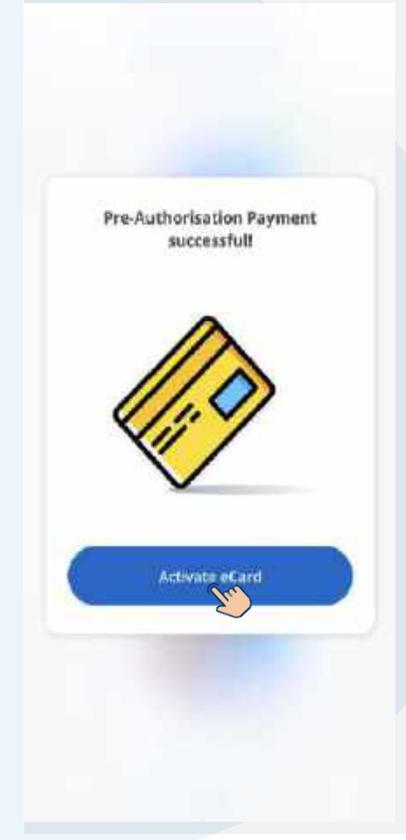
Select 'See a GP at our Clinics'



Select 'eCard'



A pre-authorization fee of RM2 (refundable) will be made to your payment card upon eCard activation



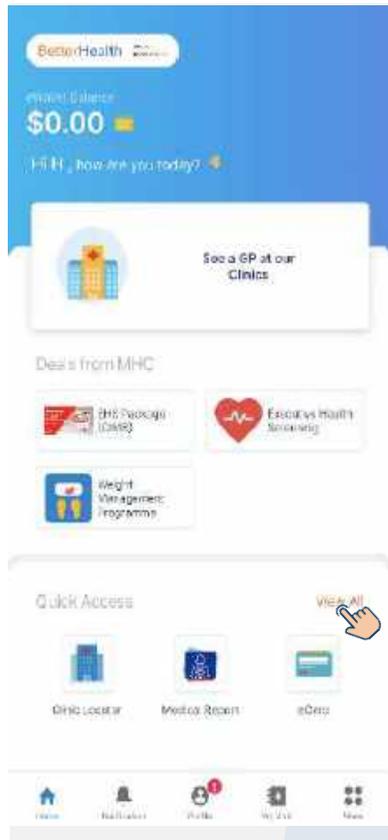
Select 'Activate eCard' to proceed



You may access to dependent's eCard by clicking the drop-down list

FEATURES

Health Tips



Select 'View All' and 'Health Tips'



Select the article you would like to read



Thank You

Please Take Note of The Following Important Notice:

CONFIDENTIALITY NOTICE

This deck (including any attachments) may contain information that is privileged or confidential. The sending of this do to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the deck (including attachments & documents) and do not copy, distribute or disclose its contents.